

Headquarters Supreme Allied Commander Transformation

Norfolk, Virginia



QUESTION & ANSWERS
RFP-ACT-SACT-19-02

Request for Proposal Number: **IFIB-ACT-SACT-19-23**

Reference: **Q&A #1**

Date of Issue: **29 April 2019**

The following questions were raised with respect to subject RFP. Responses are provided for clarification.

Question	Response
Q1. Can you confirm that for the 3rd and fourth option 31 Dec 19 should read as 31 Dec 22 and 31 Dec 23?	A1. Confirm
<p>Q1. Annex A - Statement Of Work</p> <p>Page 17 - Paragraph 4: Tasking</p> <p>Is the estimated Level Of Effort (LOE) at least 425 hours per calendar year in accordance with the following summation.</p> <p>a. Routine Maintenance and Security. (approximately 50 hours)</p> <p>b. Emergency response (approximately 75 hours)</p> <p>c. Content management (approximately 150 hours)</p> <p>d. Upgrade (approximately 150 hours)</p> <p>We understand that there will be extra efforts due to the required project management, reporting and compliancy related activities</p>	<p>A2. 425 is the estimated Level of Effort and will serve as the maximum LOE annually, unless requested and approved in writing.</p> <p>A2A. This is included in the 425 unless requested and approved in advance.</p>
<p>Q3. The currently used Content Management System Drupal 7 version will be phased-out and will be unsupported by November 2021 (see: https://www.drupal.org/core/release-cycleoverview). That is well within the expected Period Of Performance Option 3 and 4 period. Drupal 8 is quite a different CMS system in terms of Front-end and Back-end technology compared with Drupal 7.</p> <p>Is it possible to reserve more hours for the upgrading of the webportal or to group all the upgrade hours in 2020 so that a Drupal 8 portal can be made?</p>	<p>A3. The plan is to conduct the upgrade using up the content management and upgrade hours. The estimated LOE for 2020 can be re-negotiated in advance of the upgrade in order to compensate for the additional effort required.</p>

<p>Q4. Page 18 e. Compliance</p> <p>Question 4 Should we also carry out activities like renewing SSL certificates and redirecting web traffic in order to comply with security standards? Notice: The current URL http://www.innovationhub-act.org is not automatically redirected to https://www.innovationhub-act.org and therefore a bit unsafe (just as an example).</p>	A4. Yes
Q5. How is the current support being organized?	A5. Incumbent Contractor Support
Q6. Have the Drupal 7 security patches been applied on a regular basis or should we plan for extra support hours at the start of the project to bring the portal up-to-date?	A6. The site is up-to-date
Q7. Are there are any systems (outside Acquia) used as part of development / deployment operations?	A7. The domain name is provided by Inmotion Hosting. The SSL by Cloudshare.
Q8. Can you provide a list of installed / enabled Drupal modules?	A8. See attached.
Q9. How many security roles are configured and utilized in Drupal?	A9. 9